

Return Conditions for Old Parts - Deposit Refund

We allow the return of the old part so that the customer can recover their deposit.

The customer has 30 days from the date of delivery to return the old part to our headquarters.

The condition for the refund of the deposit is the return of the same part as the one purchased.

If a different part is returned, the deposit is non-refundable.

Upon receipt of the turbocharger, we assess whether it is suitable for remanufacturing and then decide on the amount of the deposit refund.

⚠ The conditions for accepting the old part are determined individually. ⚠

The deposit refund may cover all or part of the amount paid.

In the case of serious damage, the deposit is retained by the company.

Each returned part is inspected in accordance with the guidelines set out in this document and classified into one of three groups:

<u>Group A</u>	<u>Group B</u>	<u>Group C</u>
Part fully suitable for regeneration	Find out more	Part severely damaged and unsuitable for regeneration
100% deposit refund	50% deposit refund	No deposit refund
👉 Find out more 👈	👉 Find out more 👈	👉 Find out more 👈

Group A - A grade

Refund: 100%

Criteria for Part Acceptance

Complete part with intact external housings

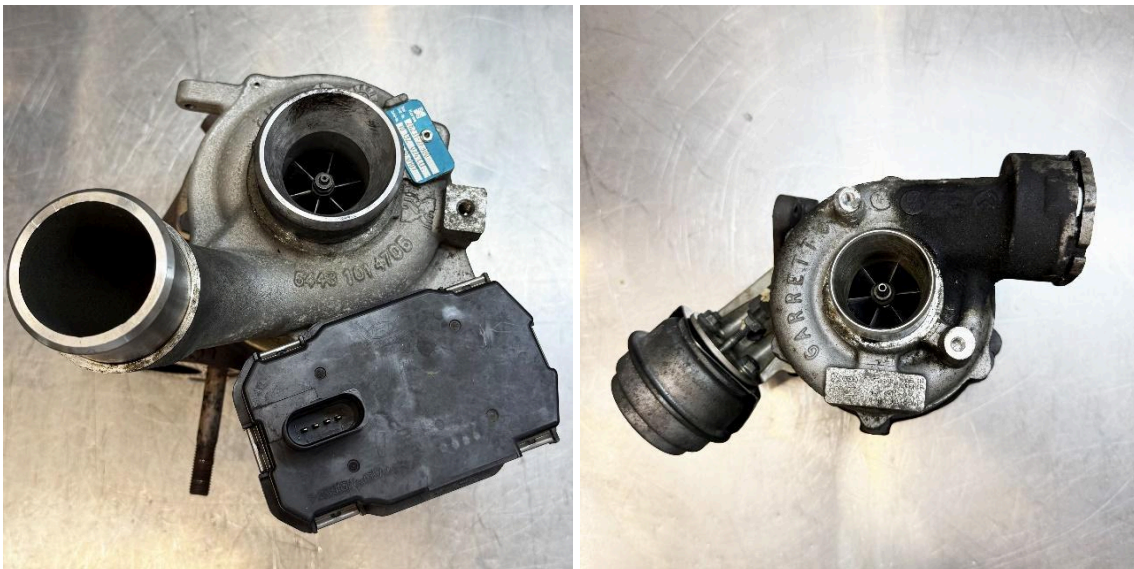
Legible nameplate

Actuator / valve - no dents

Electronic controller without damage

Original product (not a Chinese counterfeit)

Examples of Turbochargers from the Group A



Group B - B grade

Refund: 50%

Criteria for Part Acceptance

Complete part with intact external housings

Disassembled part, but complete

Crack in the hot side (cast iron / manifold)

Damaged electronic controller

Damaged actuator / valve

Examples of Turbochargers from the Group B



Group C - C grade

Refund: 0%

Criteria for Part Acceptance

Damaged external housings

Disassembled part -
incomplete

Non-original product -
Chinese replacement

Examples of Turbochargers from the Group C

